# **Obtain Usage Data: Puget Sound Energy**

# >> PUGET SOUND ENERGY "MYDATA"



Phone: (425) 424-6486 Fax: (425) 462-3418 Email: mydata@pse.com

Website: https://www.pse.com/pages/your-property/my-data

**PSE CUSTOMERS:** These instructions will show you how to enroll in PSE MyData to obtain your buildings natural gas usage history. MyData will also provide automated monthly uploads of gas usage thereafter once enrolled.

#### 1. Add PSE as a Contact

- ☐ If you have not previously added PSE as a contact, you will need to add them:
  - 1. Click the **Contacts** link in the upper right hand corner.
  - 2. Click on Add Contact.



- 3. Enter ESIOPERATOR as the Username. Click Search.
- 4. From the list choose **Puget Sound Energy MyData**. Click the **Connect** button.
- 5. Review Terms of Use, 'check the box' and click Send Connection Request.
- 6. This connection request should be accepted in less than 1 hour.

#### 2. Share Your Building with PSE

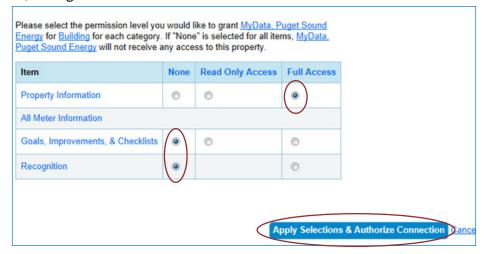
- ☐ Go to the **Sharing Tab** and click on **Share (or Edit Access to a Property)**.
- ☐ Select the properties to share with **Puget Sound Energy MyData**.
- ☐ Under **Choose Permissions**, select the second option: "Personalized Sharing & Exchange Data." Click **Continue**.
- ☐ On the next screen, select the Exchange Data button, which will pop-up the Access Permissions window.



PSE requires release forms if you have four (4) or fewer tenants in your building that each receive PSE service. Each account holder must complete and sign the PSE Customer Data Release Form. We recommend downloading the form now, as it may take time to contact all tenants.

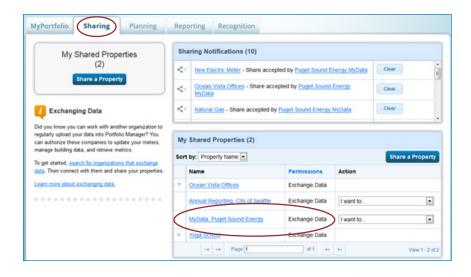
- ☐ **IMPORTANT:** Select the Access Permissions as follows:
  - 1. Property Information: **Full Access** (PSE requires Full Access so that they can create a new meter in your account.)
  - 2. All Meter Information: Leave as **None**. (Choose None for access, even if old PSE meters are listed. Leave any meters numbers as is.)
  - 3. Goals, Improvements: Leave as None
  - 4. Recognition: Leave as None

**CAUTION!** Any non-PSE meters, such as City Light electric must be listed as None for access.



- ☐ Scroll down. For **Share Forward**, select "No".
- ☐ Click **Apply Selections & Authorize Connection**.
- ☐ This will open the **Sharing** window again. Click on the **Share Property(ies)** button to complete the sharing process.

IMPORTANT: Your sharing request should be accepted by PSE in approximately 1 hour. Do not start the next step until MyData, Puget Sound Energy is listed as having Exchange Data permisions in Portfolio Manager, as shown below.



## 3. Create a New Account in PSE's MyData

- ☐ Go to mydata.pse.com
- ☐ Read the new user information and click the **Register** button.
- ☐ Answer **Yes** to both questions:
  - Will you be reporting any usage data to EnergyStar's Portfolio Manager?
  - 2. Do you have an EnergyStar Portfolio Manager account?
- ☐ Sign in with your existing Portfolio Manager Username and Password.
  - 1. If you connected to PSE and shared properties and waited for PSE to accept the shares, your account contact information should automatically populate on the Registration page. PSE will email you using this information, so make corrections. If it does not populate, stop and contact PSE at 425-424-6486 or email mydata@pse.com.





#### **IMPORTANT:**

If you are Multifamily property be sure to search by all addresses associated with the building. Buildings that do not report complete natural gas consumption will be required to correct innacurate accounts.



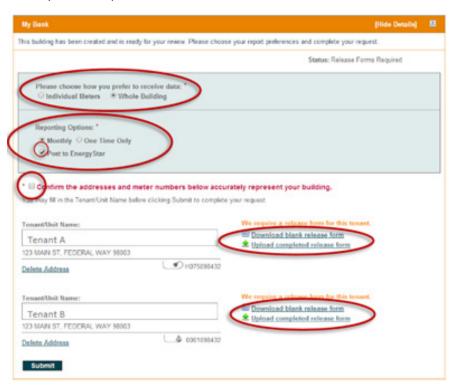
- ☐ After completing MyData registration, **check your email** for a message from MyData to activate your account. Click the link in the email to go back to MyData.
- ☐ Now in **MyData**, click the Next button.
  - 1. The properties shared from Portfolio Manager should all be listed on the Building Information page. If your properties are not listed, stop and contact PSE at 425-424-6486 or email <a href="mydata@pse.com">mydata@pse.com</a>. Do not click "Add a New Building."



- ☐ On the **Building Information** page, click **Show Details** (in the orange bar) to see the details of each building.
  - Select Meter numbers and enter all PSE meter numbers that are part of your property. This option works well
  - 2. Alternatively, you may select Address(es) and enter the addresses or range of addresses for the building.
  - 3. If you need to go get information, you can click Save and come back later to finish.

- ☐ When done entering the information, click **Submit**.
  - 1. **MyData should email you** in up to 3-4 days to invite you back to review the building information and select report preferences.
- ☐ After you are emailed that the building is ready, go back to **MyData** and click on **Show Details** (in the orange bar) to see the details of each building.
  - 1. In the blue box, select **Whole Building**, **Monthly** and **Post to EnergyStar**. (These will likely be the default selections).
  - 2. Confirm addresses and meter numbers. If anything is incorrect or missing, contact PSE.
- ☐ If asked for, download & complete any required **release forms** and upload them.

  \*PSE requires release forms for buildings with fewer than 5 tenants. For questions about this requirement, please contact PSE.

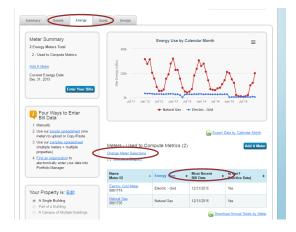


- ☐ When complete, click **Submit**. PSE will prepare your usage report and email you when it is complete. Please allow up to three days.
- ☐ If you do not get an email, contact PSE's User Support at 425-424-6486 or email <a href="mydata@pse.com">mydata@pse.com</a>.

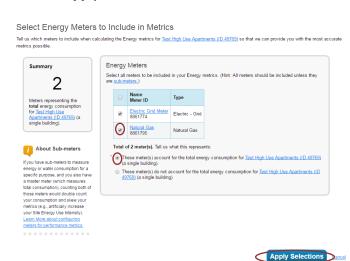
## 4. Configure New PSE Meter in Portfolio Manager

After MyData is set up, PSE should add a new gas meter to your Portfolio Manager account called **MyData Usage - GAS** meter. This step shows how to log into your Portfolio Manager account to make sure the new PSE MyData Usage - GAS meter is listed and configure it to obtain the building's required EUI.

- ☐ Log back into Portfolio Manager and click on the property to open.
- ☐ On the **Energy** tab, look for a meter named **PSE MyData Usage GAS**.
- ☐ Check that the **Most Recent Bill Date** lists a date within the last two months.



- ☐ On that same page, click **Change Meter Selections**.
  - 1. Under Energy Meters, add a check mark to include PSE MyData Usage-GAS in the energy metrics. IMPORTANT: A check should also be next to the electric and any other energy meters *currently serving* the building. If there are other previously entered PSE meters that are now included in the new PSE MyData Meter, uncheck them. You may also consider deleting these "old" PSE meters.
  - 2. Select "These meter(s) account for the total energy consumption of this property."
  - 3. Click Apply Selections.



## 5. Select Permission Levels for Other Web Services Providers

If you are using other automated data services (such as Seattle City Light), then you will be given the option to allow other utilities to view your PSE meter data.

- ☐ On the **Share Additional Meters with Web Services Provider** page, select "None" on the **Puget Sound Energy MyData** tab.
- ☐ Select Apply Selections and Authorize Exchange.

